

RIOTLITE® BY IMPACT SECURITY, LLC

I. Warranty Coverage

RiotLite Security Window Film (“the Product”) is warranted to be free from defects in materials and workmanship, and to maintain its adhesive properties for a period of fifteen (15) years for interior mounted film/(3) years for exterior mounted film from the date of installation when installed by a certified Impact Security, LLC dealer in accordance with the International Window Film Association’s guidelines for professional installation.

The warranty covers the following:

The Product will maintain its adhesive properties and will not peel, crack, or blister due to defects in materials or workmanship.

The Product will not delaminate, fade, or discolor when exposed to normal atmospheric conditions, including sunlight and heat.

The Product is warranted against glass breakage caused by thermal stress for a period of five (5) years from the date of installation. The manufacturer will reimburse a maximum of \$1500 per windowpane for glass breakage due to thermal stress damage.

Under this warranty, the manufacturer will replace the Product and pay for the cost of labor for reinstallation of the RiotLite film.

II. Limitations and Exclusions

This warranty does not cover damage caused by improper installation, accidents, abuse, misuse, or criminal acts or acts of God. In addition, this warranty does not cover damage caused by exposure to extreme environmental conditions, including but not limited to, hail, windstorms, hurricanes, tornadoes, or earthquakes.

III. Remedies

If a defect covered by this warranty is discovered during the warranty period, the installer or owner should promptly notify the manufacturer or distributor of the Product. The manufacturer or distributor will, at its option, either repair or replace the defective Product.

To file a warranty claim, the installer or owner must provide proof of purchase, date of installation, and a sample of the defective Product. The manufacturer or distributor will review the sample and determine if the defect is covered under the warranty.

If the Product fails to perform as specified in this warranty, the manufacturer or distributor will provide the necessary replacement Product.

All warranty claims must be approved by Impact Security, LLC before any replacements or repairs are made.

IV. Cleaning Instructions

To maintain the warranty coverage, the Product must be cleaned in accordance with the following instructions:

- Clean the Product with a mild solution of soap and water.
- Use a soft cloth or sponge to avoid scratching the surface of the film.
- Do not use abrasive cleaners or materials, including scrub brushes or scouring pads.
- Do not use sharp objects or blades to clean the Product.
- Do not use ammonia-based or acidic cleaners, as they may damage the Product.



V. Disclaimer of Implied Warranties

The manufacturer or distributor of the Product makes no other warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose. The manufacturer or distributor shall not be liable for any incidental or consequential damages, including but not limited to, loss of profits, loss of use, or any other economic or non-economic damages.

VI. Transferability

This warranty may be transferred to subsequent owners of the Product for the remainder of the warranty period. The transfer of the warranty must be in writing and must be approved by the manufacturer or distributor.

VII. Governing Law and Jurisdiction

This warranty shall be governed by the laws of the state of the manufacturer or distributor, and any disputes arising from or related to this warranty shall be subject to the exclusive jurisdiction of the courts in that state.

VIII. Entire Agreement

This warranty constitutes the entire agreement between the manufacturer or distributor and the installer or owner of the Product, and supersedes all prior or contemporaneous agreements or understandings, whether oral or written, regarding the Product.

VIV: Disclaimer

In accordance with the International Window Film Association, window film does not, by itself, offer ballistic resistance. Impact Security, LLC., its parent company and affiliates will be held harmless against any claim to ballistic resistance, expressed or implied.

